



**MASTERMIND MEDIA, INC., ROCK FINANCE, INC.
F/D/B/A ROYAL SURGERY RECOVERY PROGRAM
OR RODNEY BOWLING
(collectively referred to as "Mastermind")
CLAIM FORM INSTRUCTIONS**

**Georgia Governor's Office of Consumer Protection
State of Georgia**

Please type or print legibly in black or blue ink.

- This Claim Form is for consumers who made purchases from Mastermind Media, Inc., Rock Finance, Inc. f/d/b/a Royal Surgery Recovery Program, or Rodney Bowling (collectively referred to as "Mastermind") during the time period of March 1, 2011, through and including January 9, 2015, and whose transactions may be eligible for a full refund.
- The claim must be a consumer complaint relating to the purchase of tickets, payment of an entrant's fee, or dissatisfaction with the goods or services of Mastermind.
- If you have already received a full or partial refund for the goods or services purchased from Mastermind, the amount of restitution for which you are eligible will be offset by the amount of the previous refund.
- Please be aware that restitution will be drawn from funds held in a Trust Account, and all claims will be granted solely at our discretion. If the amount claimed by consumers exceeds the amount in the Trust Account, the funds will be distributed *pro rata*. This means that while you may be eligible for restitution, you may not receive the full amount requested.
- Eligible consumers should fill out this Claim Confirmation Form *completely*. Failure to provide all of the information requested will not necessarily result in the denial of your claim; it could, however, delay the disbursement of restitution and/or limit the amount of restitution that you are eligible to obtain. Questions should be directed to Investigator Kayla Washington by telephone at (404) 657-5671 or via email (Kayla.Washington@ocp.ga.gov).

Documents Requested. Return this Claim Form with **copies** (*no originals, please*) of:

1. Documents that establish you, as a consumer, purchased tickets, paid an entrant's fee, or paid for goods or services from Mastermind between **March 1, 2011 and January 9, 2015**; e.g., any of the following:
 - (a) Credit card and/or bank statements showing payment to Mastermind for the goods or services;
 - (b) Email confirmation of your purchase; **or**
 - (c) Any other form of documentation that shows payment submitted to Mastermind for goods or services purchased.
2. If applicable, documents that show any complaints regarding your purchase from Mastermind, including, but not limited to, any of the following:

- (a) Copies of complaints submitted to Mastermind and/or its employees, agents, affiliated entities, successor companies, or independent sales companies;
- (b) Copies of complaints submitted to the Better Business Bureau;
- (c) Copies of complaints submitted to any governing body, including, but not limited to any Attorney General's Office, the Georgia Governor's Office of Consumer Protection, or letters and/or emails to elected officials; **or**
- (d) Copies of letters and/or emails sent to credit card companies disputing the charge.

In some cases, the Governor's Office of Consumer Protection may need to request additional documentation from you. **If you do not have any of these documents, you may submit a Claim Form anyway, and provide a detailed explanation of the events.** Your lack of documentation does not necessarily mean that your claim will be denied; however, without some record establishing the price of your purchase, it is much less likely that your claim will be successful.

- Keep a copy of your completed Claim Form and any submitted attachments for your records.
- Submit your completed Claim Form and any documentation by regular U. S. First-class mail, overnight delivery, fax, or hand-delivery. **You may not submit the Claim Form by email!**

Mailed, overnight-delivered, and hand-delivered Claim Forms, including documentation, should be sent to:

Mastermind Media Restitution Program
c/o Investigator Kayla Washington
Governor's Office of Consumer Protection
2 Martin Luther King Jr. Drive SE, Suite 356
Atlanta, Georgia 30334-9077

Faxed Claim Forms, including documentation, should be faxed to (404) 463-8212.

- **The Claim must be faxed no later than 5:00 p.m. EDT on April 29th or postmarked no later than midnight on that date.** Claim forms submitted after the deadline will not be considered.
- You should receive an acknowledgment regarding your claim no later than **May 29, 2015**. Please be aware that restitution will be drawn from funds held in a Trust Account to be set up and administered for this purpose. Before refunds can be sent, each claim submitted must be evaluated and verified. Your patience during this time is appreciated.

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CLAIM FORM**

Consumer Name: _____

Consumer Social Security Number or Consumer Tax EIN# (Required): _____

Mailing Address (Required): _____

City _____ State: _____ 9 Digit Zip: _____

Phone (Required): (____) _____ (This number is my ___ Cell ___ Home) Email: _____

Please list the details of your purchase(s):

Date(s) of purchase(s): _____

Name of event(s): _____

Description of purchase(s): _____

Amount(s) paid: _____

Have you received a refund, account credit, or other payment from Mastermind, your credit card company, or from any other source related to the product or service you have identified on this Claim Form? Yes No

If you answered "Yes," please explain and identify any amounts you were refunded and the source of the refund:

Please provide a brief explanation of your claim, including the reasons you are requesting restitution. Include all facts that you believe are relevant to your claim:

_____ Attach Additional Sheet If Needed

Have you been or are you currently a party to any legal action against Mastermind? Yes No

Have you attached Documents to substantiate your claim? Yes No

I declare, under penalty of perjury under the laws of the State of Georgia, that the information contained in this claim is true and accurate, and that any documents attached are true and accurate copies of the originals. I understand that my claim and the related documents will become a "public record" under state law, and thus can be subject to a public records disclosure request.

Signature Date City and State where signed